

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

Received & Inspected
JUL 6 2009
DOCKET FILED
FCC Mail Room

Dear Chairman Copps, Commissioners Adelstein and McDowell:

Video Relay Service has improved greatly because the FCC initiated a stable, predictable and fair three-year rate plan fifteen months ago. We understand that the FCC is inexplicably considering abruptly changing the VRS rate for the 2009 – 2010 rate year.

The FCC adopted the three-year rate methodology after 16 months of deliberation and considering thousands of pages of comments. Now, the FCC is proposing to change the rate with just weeks for public comment.

VRS is succeeding – it is available to more in the Deaf community, service quality has improved, hold times have dropped, interpreter training and recruitment have expanded, and new videophones have been developed. The stable, fair and predictable three-year rate plan is critical to improving VRS and moving towards functionally equivalent telecommunications for the Deaf. The Deaf still do not have the functional equivalence mandated by the Americans with Disabilities Act, but every improvement in VRS moves the Deaf closer to the fulfillment of that mandate. Why would the FCC suddenly, with virtually no notice, and only weeks for comment, undermine what has been working?

President Obama has correctly emphasized the importance of making broadband available to vulnerable populations like the Deaf community. Is it possible that the FCC at the same time, in defiance of the President's leadership on this issue, will undercut this vital broadband-based service to the Deaf?

I strongly urge the FCC to focus on how to improve VRS, not destroy it. It is simply not right to crush progress towards functional equivalence and tell Deaf people they deserve only second class telecommunications.

Sincerely,

Jane Bolduc
Jane Bolduc

No. of Copies rec'd _____ 0
List A B C D E

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Sincerely,

Jane Bolduc
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Sincerely,

Linda Sue Hunt

353 Rockdale ave # 9
Cincinnati, Ohio, 45229

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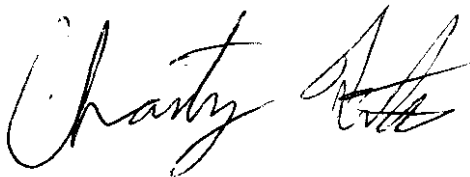
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6-17-09

RECEIVED JUN 17 2009

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[Insert Your Name Here]

Robert J. Hay

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[Insert Your Name Here]

Dorothea J. Day

2009 JUN 01

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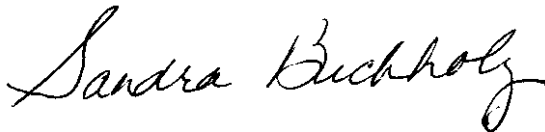
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Sincerely,



Sandra Buchholz

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Or Write a Letter to the FCC

You can write your own message or just copy and paste the text below

--insert your own name

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Edward and Irene Cervinski

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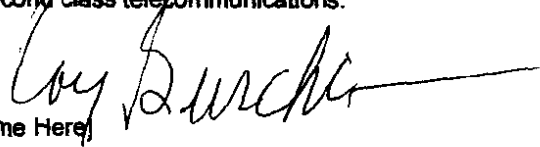
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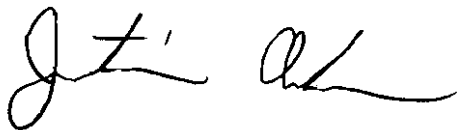
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Justin Anderson

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[Insert Your Name Here]

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.1111 - 6 2009
FCC Mail Room

241 Lafayette Rd.
Bldg. IV, Apt 124
Syosset, N.Y. 11795
June 27, 2009

Federal Communications Commission

Washington D.C.
20554

Dear Sirs:

I am a retired eighty year old woman. I am writing to complain about the Billy Fuzillo car ads on television. It is not unusual to see and hear two of his commercials in a fifteen minute period AND they are offensive! If I never hear the word HUGE again, it will be too soon.

I realize television stations need to sell ads to stay in business, but these are really bad.

If I turn the station (to get rid of his ad) wouldn't you know, there he is on a different station at the same time! Really! Isn't there something you can do to reduce the number of times I'm offended? I can just turn the television off. Is that what you want?

Sincerely,

Pat Fisher

P.S. I usually watch channel nine, WSYR. Thank you

Gayle Ellis
4538 Kraft Avenue
Studio City, CA 91602-2008

June 29, 2009

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JUN 30 2009

FCC Mail Room

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Sincerely,



Gayle Ellis

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JUN 30 2009
FCC MAIL ROOM

Hello,

Received & Inspected

Re: CG Docket No. 03-123

JUL 06 2009

FCC Mail Room

Dear Chairman Copps,

Commissioners Adelstein and McDowell:

We are a Deaf person and we use Video Relay Service (VRS) to communicate. We were appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. We, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which we communicate with both hearing and Deaf individuals. We urge you to do everything you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

The VRS rate should encourage the VRS providers to serve more Deaf people, not discourage them

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From reaching out To more Deaf people, improve service AND Technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent Telecommunications services is met, Along with other Deaf individuals, their families and coworkers, depend on VRS AND other relay services.

Please stop ANY VRS program cuts AND fulfill the mandate of the Americans with Disabilities Act (ADA) To provide Deaf people with functionally equivalent Telecommunications services.

Thank you,

William AND Wanda Conway, Sr

6-28-09

Received & Inspected

JUN 06 2009

FCC Mail Room

Kenneth P. LaRose
808 Grayson Drive
Springfield, MA 01119

RE: CG Docket No. 03-123
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445 Twelfth Street SW
Washington, DC 20554

June 29, 2009

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The VRS rate should encourage the VRS providers to

- Serve more deaf people, not discourage them from reaching out to more Deaf people
- Improve service and technology so the mandate of the American with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and co-workers, depend on VRS and other relay services.

Please stop any VRS program cuts and fulfill the mandate of the American with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services.

Thank You,

Kenneth LaRose

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Sincerely,

Janette A. Lightbody
3653 Warwick St.
Jacksonville, FL 32207

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*Mr. Audrey A. Williams
4342 Spring Park Rd. #5
Jacksonville, FL 32247*

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Velma M. Wright

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JUL 06 1993

FCC Mail Room

Federal Communications Commission
445 Twelfth Street S.W.
Washington, DC 20554

Re: Docket No. 03-123

As a child growing up in a Deaf Family during the 1940's-1950's, my parents relied on me to make telephone calls for them. After I grew up and left home, they continued to keep a telephone in their home they could not use, but did not want to give up. Several years later, the TTY became the invention that changed their lives dramatically. At last, they found independence and could make their own telephone calls without asking anyone to do it for them. They were thrilled with the TTY service and were so thankful. My dad said it made him feel safer knowing he could contact anyone at any time of the day or night without going across the street to ask a neighbor to make a call for him.

Unfortunately, my parents passed away before the marvelous advent of the video phones. I know they would have been very excited to actually sit in their own living room and call friends across the country and have an actual face to face conversation with them. Every day that I work as a video relay interpreter I see first hand what changes have been wrought within the Deaf Community and I am constantly amazed at the level of independence I see. I see more and more professionals conducting business transactions through video phones and it certainly levels the playing field. I wish my parents could have witnessed how the video phones have changed Deaf culture. Somehow, I get the feeling they are aware and are nodding their approval.

I hope the FCC will consider what an impact video phones have already made in connecting the Deaf and hearing worlds. The new technology just keeps getting better and better. Please don't cut the rates. All Deaf deserve the opportunity to have this equipment in their homes and businesses to become more self-sufficient when it comes to communication.

Sincerely,

Bonnie U. Kilgore

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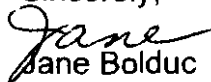
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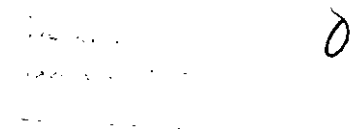

Jane Bolduc



Sincerely,



Heath Anderson



RE: CG Docket No. 03-123

Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

Received & Inspected

1111 - 6 2009
FCC Mail Room

Dear Chairman Copps, Commissioners Adelstein and McDowell:

Video Relay Service has improved greatly because the FCC initiated a stable, predictable and fair three-year rate plan fifteen months ago. We understand that the FCC is inexplicably considering abruptly changing the VRS rate for the 2009 – 2010 rate year.

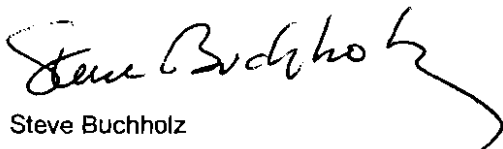
The FCC adopted the three-year rate methodology after 16 months of deliberation and considering thousands of pages of comments. Now, the FCC is proposing to change the rate with just weeks for public comment.

VRS is succeeding – it is available to more in the Deaf community, service quality has improved, hold times have dropped, interpreter training and recruitment have expanded, and new videophones have been developed. The stable, fair and predictable three-year rate plan is critical to improving VRS and moving towards functionally equivalent telecommunications for the Deaf. The Deaf still do not have the functional equivalence mandated by the Americans with Disabilities Act, but every improvement in VRS moves the Deaf closer to the fulfillment of that mandate. Why would the FCC suddenly, with virtually no notice, and only weeks for comment, undermine what has been working?

President Obama has correctly emphasized the importance of making broadband available to vulnerable populations like the Deaf community. Is it possible that the FCC at the same time, in defiance of the President's leadership on this issue, will undercut this vital broadband-based service to the Deaf?

I strongly urge the FCC to focus on how to improve VRS, not destroy it. It is simply not right to crush progress towards functional equivalence and tell Deaf people they deserve only second class telecommunications.

Sincerely,



Steve Buchholz

1111 - 6 2009
FCC Mail Room

0

11 - 6 2009

FCC Mail Room

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445 Twelfth Street SW
Washington, DC 20554

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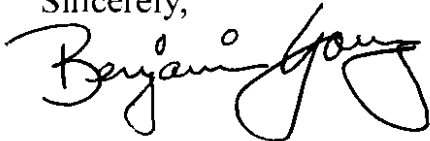
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Sincerely,



11-06-2009 0
11:15:00

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

Received & Indexed
JUL 06 2004
FCC Mail Room

Dear Chairman Copps, Commissioners Adelstein and McDowell:

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I strongly urge the FCC to focus on how to improve VRS, not destroy it. It is simply not right to crush progress towards functional equivalence and tell Deaf people they deserve only second class telecommunications.

Sincerely,

Evelyn Powell



104 Clinton St.

Muscatine, IA 52761

0

Received & Inspected

JUL 06 10 09

FCC Mail Room

June 2009

RE CG Docket No 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

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We strongly urge the FCC to focus on how to improve VRS, not destroy it. It is simply **not** right to crush progress towards functional equivalence and tell Deaf people (over million of deaf and hard of hearing people in this country) they deserve only second class telecommunications.

Sincerely,

Ramela + Peter Hogen

No. of Copies _____ 0
List A S O T E

June 30, 2009

Theresa Costigan
304 Broad Street
Keyport, NJ 07735-1617

Received & Inspected

JUL 06 2009

FCC Mail Room

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Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

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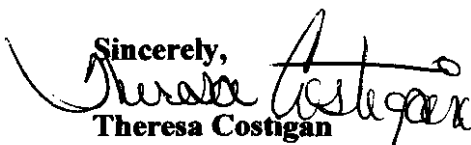
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Theresa Costigan

10/05/09
10/05/09
10/05/09